



Falcon Lake Golf Course and Restaurant **COVID-19 Policies and Procedures**

Welcome to the 2020 golf season!

To say we are excited for another upcoming golf season, would be an understatement. We hope that you, your family and friends are staying safe and looking forward to warmer temperatures and outdoor activities, including golf.

At Falcon Lake, our team has been working to prepare the golf course and clubhouse for the season, and to develop and implement operational procedures and plans that conform with the Government's COVID-19 control measures.

Below are policies and procedures that will be in affect beginning on opening day, Friday May 8th:

FACILITY ACCESS & OPERATIONS:

- The golf course will be open for play on Friday May 8th. The driving range will also open but with only every second stall open.
- The washrooms inside the clubhouse will be open with enhanced cleaning and sanitization procedures.
- Food Service is set to commence on Friday May 15th.
- Only four customers are permitted in the **Pro Shop** at a time with physical distancing markers indicated on the floor.
- We have currently reduced our available tee time inventory to ensure proper spacing on the golf course and control traffic on the property.
- Advance tee time reservations are required; no walk-on play will be permitted until further notice. To book your tee time, please call (204) 349-2554 or visit <http://www.lakelandgolfmanagement.com> and click [Falcon Lake Golf Course](#)

- All power carts and pull carts will be cleaned and sanitized after every use. Power carts and pull carts will be rented on a first come first serve basis. We will be implementing a single use riding cart policy, unless the players reside in the same household.
- We encourage all golfers to walk the course if you are able. Power and pull cart rentals availability will be limited due to single rider limitations.
- Hand Sanitizer stations are available in the Pro Shop and Restaurant; they **will not** be provided on the golf course so please bring your own personal hand sanitizer for use on the course.
- Tap Credit / Debit method is preferred payment for all transactions.

ARRIVAL AT THE GOLF COURSE:

- Players should arrive no more than 30 minutes before their round.
- Only four customers are permitted in the Pro Shop at a time, if there are 4 people in line please remain outside until it is safe to enter.
- Please follow the floor arrows, stand on the physical distance indicators to check in and exit the Pro Shop safely.
- Please ensure the group in front of you has left the tee box before making your way there, all groups must wait until their assigned tee time before teeing off

AFTER COMPLETING YOUR ROUND:

- All power and pull cart rental equipment must be returned immediately to the appropriate return area. Please remove any refuse and deposit into garbage can in the return area. This will allow our staff to properly clean and sanitize the equipment quickly for the next customer.
- Until further notice all golfers are required to exit the facility immediately after completion of their round, no congregating will be permitted in / around the clubhouse or in the parking lot.

THINGS TO KEEP IN MIND TO START THIS SEASON:

- Physical distancing of 2M/6FT is required at all times, this includes all interactions with staff as well.
- All high touch areas on the course have been removed. (ball washers, bunker rakes and benches)
- The flag must remain in the cup at all times. A device has been installed on each hole to allow for hands free removal of the golf ball.
- On course bathroom is available on the 13th tee and will be sanitized on a frequent basis.
- Only touch your own personal items and golf equipment.

- Consider making all putts inside 3ft gimmies.

We thank you for your patience and understanding during this extraordinary time. Our staff is working diligently to provide the best possible experience for our customers with the situation we are all in. We look forward to seeing you very soon!